

**ORIGINAL****VIA OVERNIGHT UPS**

November 27, 2012

Ms. Debra A. Howland  
Executive Director and Secretary  
New Hampshire Public Utilities Commission  
21 South Fruit Street, Suite 10  
Concord, New Hampshire 03301



Re: Application of Signal Point Corp. For CLEC Registration

Dear Secretary Howland:

Please find attached an original and seven (7) copies of the CLEC Registration Application of Signal Point Corp. This filing is also being transmitted electronically as provided in Puc 203.03 "Electronic Copies."

Should you have any questions or concerns, please feel free to contact me at (781) 613-6119 or [mtenore@sigpt.com](mailto:mtenore@sigpt.com).

Regards,

A handwritten signature in black ink, appearing to read "Michael S. Tenore".

Michael S. Tenore  
Vice President Regulatory



## CLEC APPLICATION FOR REGISTRATION

### 1. General Information

Federal Identification Number 46-0793352

Date of Application 11/20/12

Legal Name Signal Point Corp.

Trade Name (d/b/a)  
in New Hampshire Signal Point

Contact Person Michael Tenore

Complete  
Mailing Address 175 The Great Road, Suite 1  
Bedford, MA 01703

Phone Number 781-613-6119

Fax Number 781-297-9836

E-mail Address mtenore@sigpt.com

### 2. History of Applicant

- a. Has the applicant, or have any of the general partners, corporate officers, director of the company, limited liability company managers or officers been convicted of any felony not annulled by a court? No
- b. In the past ten years, has the applicant, or have any of the general partners, corporate officers, director of the company, limited liability company managers or officers had any civil, criminal or regulatory sanctions or penalties imposed pursuant to any state or federal consumer protection law or regulation? No
- c. In the past ten years, has the applicant, or have any of the general partners, corporate officers, director of the company, limited liability company managers or officers settled any civil, criminal or regulatory investigation or complaint involving any state or federal consumer protection law or regulation? No
- d. Is the applicant, or are any of the general partners, corporate officers, director of the company, limited liability company managers or officers currently the subject of any pending civil, criminal or regulatory investigation or complaint involving any state or federal consumer protection law or regulation? No
- e. Has the applicant, or have any of the general partners, corporate officers, director of the company, limited liability company managers or officers been denied certification in any other state.

If so, please list each state.

No

- f. If the answer to any of the questions in a through e above is yes, please attach an explanation.

If you have any questions, please call the New Hampshire Public Utilities Commission at 603-271-2431.  
Please mail any documents to the above address.



### 3. Service

List the three primary telecommunications services the company will provide:

a. **Local Exchange Service**

b. **Interexchange Services**

c. **Wholesale Services**

Identify the applicant's proposed service area:

**The applicant will provide services statewide in exchnages where FairPoint provides services.**

### 4. Required Attachments

- a. A copy of the New Hampshire Secretary of State Certificate of Authority
- b. Proof of Surety Bond, if applicable
- c. Form CLEC-1, Contact Information
- d. A copy of the CLEC's complete rate schedule
- e. A copy of Form CLEC -11, Adoption of Uniform Tariff, if applicable

### 5. Compliance Statements

I attest that the applicant will comply with all applicable New Hampshire laws and all Commission policies, rules and orders. CJB (initial)[Puc 430.02]

I attest that the applicant has the necessary managerial qualifications, technical competence and financial resources to operate the CLEC for which the applicant seeks registration. CJB (initial)

I attest that the applicant agrees to use with the Verizon New Hampshire rates for intraLATA switched access, as filed in Tariff 85, including future changes, or charge a lower rate. In the event the applicant believes a higher rate is justified, the applicant will file a separate petition with evidence supporting the higher rate. CJB (initial)

### 6. Signature

I Chris Broderick, (name) declare under penalty of perjury that I am authorized to make this verification for and on behalf of the applicant; that I have read the information provided by the applicant in the foregoing document and any and all attachments, and am informed and believe the same are true, and on that ground, affirm that the matters stated herein are true.

CJB

Signed

Chris Broderick

Title

Subscribed and sworn before me this 9<sup>th</sup> (day) of October (month) in the year 2012

County of MIDDLESEX

State of MASSACHUSETTS

[Signature]

Notary Public/Justice of the Peace  
My Commission expires

10/10/12

Search  
By Business Name  
By Business ID  
By Registered Agent  
Annual Report  
File Online

Date: 11/27/2012

### Filed Documents

(Annual Report History, View Images, etc.)

**For a blank Annual Registration Report, click here.**

### Business Name History

Name	Name Type
Signal Point Corp.	Legal
Signal Point Corp.	Home State

### Corporation - Foreign - Information

Business ID:	681716
Status:	Good Standing
Entity Creation Date:	11/7/2012
State of Business.:	NY
Principal Office Address:	175 Great Road Suite 1 Bedford MA 01730
Principal Mailing Address:	No Address
Last Annual Report Filed Date:	
Last Annual Report Filed:	0

### Registered Agent

Agent Name:	Registered Agent Solutions, Inc.
Office Address:	10 Ferry Street 313 Concord NH 03301
Mailing Address:	

**NEW! File Annual Report Online.**

**Important Note:** The status reflected for each entity on this website only refers to the status of the entity's filing requirements with this office. It does not necessarily reflect the disciplinary status of the entity with any state agency. Requests for disciplinary information should be directed to agencies with licensing or other regulatory authority over the entity.

# State of New Hampshire

Date Filed: 11/07/2012  
Business ID: 681716  
William M. Gardner  
Secretary of State

Filing fee: \$50.00  
Fee for Form SRA: \$50.00  
Total fees \$100.00  
Use black print or type.

Form 40  
RSA 293-A:15.03

## APPLICATION FOR CERTIFICATE OF AUTHORITY FOR PROFIT FOREIGN CORPORATION

PURSUANT TO THE PROVISIONS of the New Hampshire Business Corporation Act, the undersigned corporation hereby applies for a certificate of authority to transact business in New Hampshire and for that purpose submits the following statement:

FIRST: The name of the corporation is Signal Point Corp.

SECOND: The name which it elects to use in New Hampshire is \_\_\_\_\_

THIRD: It is incorporated under the laws of New York

FOURTH: The date of its incorporation is July 11, 2012 and the period of its duration is perpetual

FIFTH: The complete address (including zip code and post office box, if any) of its principal office is 175 Great Road, Suite 1, Bedford, MA 01730

SIXTH: The name of its registered agent IN NEW HAMPSHIRE is Registered Agent Solutions, Inc.  
\_\_\_\_\_ and the complete address (including zip code and post office box, if any) of its registered office IN NEW HAMPSHIRE is (agent's business address) 10 Ferry Street, Suite 313, Concord, NH 03301 County: Merrimack

SEVENTH: The sale or offer for sale of any ownership interests in this business will comply with the requirements of the New Hampshire Uniform Securities Act (RSA 421-B).

EIGHTH: The principal purpose or purposes which it proposes to pursue in the transaction of business in New Hampshire are Provision of Communications Services.

State of New Hampshire  
Form 40 - Application for Certificate of Authority 3 Page(s)



T1231225028

<u>Name</u>	<u>Title</u>	<u>Address</u>
<b><u>OFFICERS</u></b>		
<u>Robert DePalo</u>	<u>President &amp; CEO</u>	<u>570 Lexington Ave, 22nd Floor</u> <u>New York, NY 10022</u>
<u></u>	<u></u>	<u></u>
<u></u>	<u></u>	<u></u>

Robert DePalo	Sole Director	570 Lexington Ave, 22nd Floor New York, NY 10022

To receive your ANNUAL REPORT REMINDER NOTICE by email, please enter your email address here:  
mtennis@sigpt.com

Mail fees, DATED AND SIGNED ORIGINAL AND FORM SRA to: Corporation Division, Department of State, 107 North Main Street, Concord, NH 03301-4989. Physical location: 25 Capitol Street, 3<sup>rd</sup> Floor, Concord, NH 03301.

**Form SRA – Addendum to Business Organization and Registration Forms  
Statement of Compliance with New Hampshire Securities Laws**

**Part I – Business Identification and Contact Information**

Business Name: Signal Point Corp.

Business Address (include city, state, zip): 175 Great Road, Suite 1, Bedford, MA 01730

Telephone Number: (781) 613-9148 E-mail: mtennis@sigpt.com

Contact Person: Matthew Tennis

Contact Person Address (if different): \_\_\_\_\_

**Part II – Check ONE of the following items in Part II.** If more than one item is checked, the form will be rejected. [PLEASE NOTE: Most small businesses registering in New Hampshire qualify for the exemption in Part II, Item 1 below. However, you must insure that your business meets all of the requirements spelled out in A), B), and C)]:

1. \_\_\_\_\_ Ownership interests in this business are exempt from the registration requirements of the state of New Hampshire because the business meets **ALL** of the following three requirements:  
A) This business has **10 or fewer owners**; and  
B) Advertising **relating to the sale of ownership interests** has not been circulated; and  
C) Sales of ownership interests – if any – will be **completed within 60 days** of the formation of this business.
2. \_\_\_\_\_ This business will offer securities in New Hampshire under another exemption from registration or will notice file for federal covered securities. Enter the citation for the exemption or notice filing claimed - \_\_\_\_\_
3. \_\_\_\_\_ This business has registered or will register its securities for sale in New Hampshire. Enter the date the registration statement was or will be filed with the Bureau of Securities Regulation - \_\_\_\_\_
4. ☒ This business was formed in a state other than New Hampshire and will not offer or sell securities in New Hampshire.

**Part III – Check ONE of the following items in Part III:**

1. ☒ This business **is not being** formed in New Hampshire.
2. \_\_\_\_\_ This business **is** being formed in New Hampshire and the registration document states that any sale or offer for sale of ownership interests in the business will comply with the requirements of the New Hampshire Uniform Securities Act.

**Part IV – Certification of Accuracy**

(NOTE: The information in Part IV must be certified by: 1) all of the incorporators of a corporation to be formed; or 2) an executive officer of an existing corporation; or 3) all of the general partners or intended general partners of a limited partnership; or 4) one or more authorized members or managers of a limited liability company; or 5) one or more authorized partners of a registered limited liability partnership or foreign registered limited liability partnership.)

I (We) certify that the information provided in this form is true and complete. (Original signatures **only**)

Name (print): Robert DePalo

Signature: 

Date signed: 4/6/12

Name (print): \_\_\_\_\_

Signature: \_\_\_\_\_

Date signed: \_\_\_\_\_

Name (print): \_\_\_\_\_

Signature: \_\_\_\_\_

Date signed: \_\_\_\_\_



NEW HAMPSHIRE PUBLIC UTILITIES COMMISSION  
21 S. FRUIT ST., STE 10 CONCORD, NH 03301-2429  
603-271-2431  
www.puc.nh.gov

NHPUC Form CLEC-1  
Contact Information  
Page 1 of 4  
Puc 449.02  
Rev. 03/30/06

## CONTACT INFORMATION

A telecommunications carrier must complete this form: 1) When requesting authorization to provide telecommunications service in New Hampshire by the Public Utilities Commission, 2) Annually, on or before March 31 of each year, or 3) When there have been changes to the information previously reported.

☐ Check here if you would prefer electronic notices rather than notice by US Mail

Date 11/20/12

### 1. General Information

Federal Identification Number 46-0793352

CLEC Authorization Number Pending

Legal Name Signal Point Corp.

Trade Name d/b/a  
in New Hampshire Singal Point Communications

Complete Mailing  
Address 175 The Great Road, Suite 1  
Bedford, MA 01703

Phone Number 781-613-6000

Fax Number 781-297-9836

E-mail Address legal@sigpt.com

Website www.sigpt.com

### 2. Person Responsible for Preparing the CLEC Annual Report

Name Mathew Tennis

Title Sr. Counsel/Manager of Regulatory Affairs

Complete Mailing  
Address 175 THE GREAT ROAD, SUITE 1  
BEDFORD, MA 01703

Phone Number 781-613-9148

Fax Number 781-297-9836

E-mail Address mtennis@sigpt.com



NEW HAMPSHIRE PUBLIC UTILITIES COMMISSION  
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NHPUC Form CLEC-1  
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Puc 449.02  
Rev. 12/06/04

**3. Person Responsible for Paying Assessment Bills**

Name Eric Mann

Title CFO

Complete Mailing Address 175 THE GREAT ROAD, SUITE 1  
BEDFORD, MA 01703

Phone Number 201-968-9797

Fax Number 781-297-9836

E-mail Address eric@sigpt.com

**4. Regulatory Contact**

Name Michael Tenore

Title VP Regulatory

Complete Mailing Address 175 THE GREAT ROAD, SUITE 1  
BEDFORD, MA 01703

Phone Number 781-613-6119

Fax Number 781-297-9836

E-mail Address mtenore@sigpt.com

**5. Person that Commission's Consumer Affairs Department Should Call Regarding Customer Complaints**

Name Same as Regulatory Contact

Title \_\_\_\_\_

Complete Mailing Address \_\_\_\_\_  
\_\_\_\_\_

Phone Number - -

Fax Number - -

E-mail Address \_\_\_\_\_



NEW HAMPSHIRE PUBLIC UTILITIES COMMISSION  
21 S. FRUIT ST., STE 10 CONCORD, NH 03301-2429  
603-271-2431  
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NHPUC Form CLEC-1  
Contact Information  
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Rev. 12/06/04

6. Director of Customer Service

Name Kurt Finnigan

Title Manager, Customer Service

Complete Mailing Address 175 THE GREAT ROAD, SUITE 1  
BEDFORD, MA 01703

Phone Number 781-613-6000

Fax Number 781-297-9836

E-mail Address kurt@sigpt.com

7. Company Officer Responsible for Customer Service

Name Chris Broderick

Title COO

Complete Mailing Address 175 THE GREAT ROAD, SUITE 1  
BEDFORD, MA 01703

Phone Number 201-968-9797

Fax Number 781-297-9836

E-mail Address cbroderick@sigpt.com

8. End User Customer Service

Toll free 800 Number 1-800-993-9940

Fax Number 781-297-9836

E-mail Address wholesalesupport@sigpt.com

Hours of Operation 24/7

9. End User Repair Service

Toll free 800 Number 1-877-323-2486

Fax Number 781-297-3836

E-mail Address WHOLESALESUPPORT@SIGPT.COM

Hours of Operation 24/7 for calls



NEW HAMPSHIRE PUBLIC UTILITIES COMMISSION  
21 S. FRUIT ST., STE 10 CONCORD, NH 03301-2429  
603-271-2431  
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NHPUC Form CLEC-1  
Contact Information  
Page 4 of 4  
Puc 449.02  
Rev. 12/06/04

#### 10. Names and Titles of Principal Officers

Name	Title
Robert DePalo	CEO, Chariman and President

#### 11. Contact Escalation List

Please attach a contact escalation list, including, name, phone number and e-mail address for first level contacts, directors and company officers responsible for the following: network, interconnection; and provisioning.

#### 12. Signature

I certify that the information on this form is true and correct to the best of my knowledge and belief subject to the penalty for making unsworn false statements under RSA 641:3.

Authorized Representative  
Signature

A handwritten signature in black ink, appearing to read "Michael Tenore", written over a horizontal line.

Title VP Regulatory

Printed Name Michael Tenore

Date 11/20/12

If you have any questions, please call the New Hampshire Public Utilities Commission at 603-271-2431.  
Please mail any documents to the above address.

**SIGNAL POINT CORP.**  
**LOCAL EXCHANGE and NETWORK SERVICES**  
**RATE SCHEDULE**  
**IN THE**  
**STATE OF NEW HAMPSHIRE**

Effective: \_\_\_\_\_

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**PART I – Preliminary Information**

**1. Model Tariff**

- 1.1. Signal Point Corp. has elected to adopt the New Hampshire Local Exchange Model Tariff, and hereby incorporates it by reference.

**2. General**

- 2.1. The Company will provide to the Customer, business or residential, local, IntraLATA toll, InterLATA and intercarrier services via its own network facilities, and those local exchange services which are currently provided at retail by the Incumbent Local Exchange Carrier (“ILEC”) and are resold by the Company, at or below the then current ILEC retail rates.
- 2.2. Generally, the local rates charged by the Company will be 5% below the non-discounted rates charged by the ILEC, Verizon New England, Inc., d/b/a Verizon New Hampshire (“Verizon”). At no time will Signal Point charge more than the current local tariffed ILEC rates for the same resold service.
- 2.3. It is understood that with regard to resold services provided by Signal Point is reselling the services of the ILEC (i.e., Verizon), and therefore, Signal Point has no direct control over maintenance, availability, switching, operator services, 911 or E911, and other non-discounted services other than to order and pass these services (e.g., early termination charges) and accompanying rates on from the ILEC to the Customer, whereby Customer is able to receive these services directly from the ILEC.
- 2.4. As most services contained within this Rate Schedule pertain to resold ILEC services, any services available for resale but not contained within this Rate Schedule will be within Verizon’s applicable tariffs, NH PUC Numbers 83, 84, and 85, and sold at a 5% discount.

**Effective:** \_\_\_\_\_

**PART II – BASIC/RESOLD SERVICES**

**1. Local Exchange Services**

**1.1. Basic Exchange Services – Composite Statewide Monthly Rates**

**Residence - Unlimited 1 Party**

Rate Group A	\$11.15
Rate Group B	\$12.00
Rate Group C	\$13.25
Rate Group D	\$14.40
Rate Group E	\$15.75

**Business - Unlimited 1 Party**

Rate Group A	\$27.50
Rate Group B	\$31.50
Rate Group C	\$35.75
Rate Group D	\$40.29
Rate Group E	\$44.65

**Business - Measured Service-4E**

Rate Groups A thru E	\$20.85
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**Effective:** \_\_\_\_\_

**PART II – BASIC/RESOLD SERVICES**  
**SECTION 1 – Local Exchange Services – CONT'D**

**1.2. Basic Exchange Services – Other**

Trunk Lines - Unlimited - Note: Refer to the 1 party Residence Unlimited service monthly exchange rate for the specific exchange

Trunk Lines - Business Network Access - All rate groups	\$10.85
Conduit - All rate groups	\$8.85

Usage - Unlimited - Rate Group A	\$21.00
Usage - Unlimited - Rate Group B	\$27.10
Usage - Unlimited - Rate Group C	\$33.50
Usage - Unlimited - Rate Group D	\$40.15
Usage - Unlimited - Rate Group E	\$46.75

Usage - Measured Service-4E - Rate

Groups A thru E	\$1.24
-----------------	--------

Announcement Lines S&E	7\$4.00
Monthly	\$55.00

Originating Only

Service Lines Monthly	\$19.50
-----------------------	---------

Service and Equipment Residence - To install a network access Charges line	\$38.00
Business - To install a network access line	\$59.00

Residence - To change the grade or class of service	\$30.00
Business - To change the grade or class of service	\$30.00

Residence - To change from residence to business	\$30.00
Business - To change from business to residence	\$35.00

Residence - To change a telephone number	\$27.00
Business - To change a telephone number	\$35.00

Residence - To rearrange combined billing	\$9.75
Service and Equipment Business - To rearrange combined Charges billing	\$12.50

Residence - To transfer service	\$10.50
Business - To transfer service	\$10.50

Residence - To install 7 digit intraLATA toll blocking	\$9.15
Business - To install 7 digit intraLATA toll blocking	\$15.00

**Effective:** \_\_\_\_\_

**PART II – BASIC/RESOLD SERVICES**  
**SECTION 1 – Local Exchange Services – CONT'D**

**1.3. Measured Service – 4E**

Low Use Residence - Monthly		\$6.10
Residence - Monthly Local Usage Allowance		\$1.45
Standard Residence-Monthly		\$7.85
Residence - Monthly Local Usage Allowance		\$3.85
Business - Monthly Local Usage Allowance		\$5.95
Local Usage Call Establishment - Call Area A -		
	Per message	\$0.039
Connection - Call Area A -		
	Per minute or fraction thereof	\$0.029
Call Establishment - Call Area B -		
	Per message	\$0.049
Connection - Call Area B -		
	Per minute or fraction thereof	\$0.039
Optional Detail of Residence - S&E -		
	Per line or trunk	\$9.95
Local Usage Residence - Monthly -		
	Per line or trunk	\$0.88
Business - S&E -		
	Per line or trunk	\$12.50
Business - Monthly -		
	Per line or trunk	\$2.95

**1.4. Low Use Measured Residence Service**

Exchange Rate Monthly - (includes 30 message unit allowance)	Per line \$6.10
Additional Message units in excess of allowance - Unit Charges -	Each \$0.16

Effective: \_\_\_\_\_

**PART II – BASIC/RESOLD SERVICES**

**SECTION 1 – Local Exchange Services – CONT'D**

**1.5. Other Services**

Combination of Main Residence – To establish or interrupt Telephone Exchange combination of  
main telephone exchange service on in-service lines - S&E \$31.65

Business - To establish or interrupt combination of main telephone exchange service on in-  
service lines - S&E \$34.50

Joint User Service Measured Service - S&E - Each joint user \$18.75

Measured Service - Monthly - Each joint user \$1.45

Unlimited Service - S&E - Each joint user \$18.75

Unlimited Service - % of the monthly rate for % of the monthly rate for one 1party line, or for 1  
PBX trunk line - Each joint user 33 1/3%

PASL Service - S&E - Each joint user \$18.75

PASL Service - Monthly - Each joint user \$1.45

Dormitory DCS Line - Monthly - Note: Same as Communications for 1 party residence main  
telephone Service exchange service less \$00.095

**1.6. Call Connect Service**

Per each call dialed and completed \$34

**Effective:** \_\_\_\_\_

**PART II – BASIC/RESOLD SERVICES – CONT'D**  
**SECTION 1 – Local Exchange Services – CONT'D**

**1.7. Directory Listing Service**

Additional Listing Residence - Monthly - Each	\$2.70
Business - Monthly - Each	\$3.60
Nonpublished Service Residence - S&E - Per line	\$7.95
Business - S&E - Per line	\$13.50
Residence or Business - Monthly - Per line	\$2.95
Nondirectory Listed Residence - S&E - Per listing	\$7.90
Business - S&E - Per listing	\$13.85
Residence or Business - Monthly - Per listing	\$1.45

**1.8. Directory Assistance Service**

Directory Assistance Directly dialed directory assistance Service calls in excess of the call allowance – Each	\$ .38
Calls to directory assistance via a local or toll operator in excess of the call allowance – Each	\$ .54
Calls to directory assistance from PAL or PASL service - Monthly - Per line	\$ .39

**1.9. National-411 (N-411) Service**

N-411 Per Direct Dialed Call - Each	\$ .91
-------------------------------------	--------

**Effective:** \_\_\_\_\_

**PART II – BASIC/RESOLD SERVICES – CONT'D**

2. **Local Calling Areas and Service Territory**

2.1. Signal Point offers service throughout all of Verizon's Tariffed Service Territory

2.2. There are no rates and charges contained within this section.

Effective: \_\_\_\_\_

**PART II – BASIC/RESOLD SERVICES**

**3. Service Charges**

**3.1. Premises Work Charges**

**3.1.1. Standard Premises**

For material, (excluding jack Work equipment) and time spent by Company employees performing standard billable premises work -

First 15 minutes or fraction thereof \$31.65

Each additional 15 minutes or fraction thereof \$11.25

**3.1.2. Complex Premises**

For time spent by Company employees performing complex billable premises work -

First 15 minutes or fraction thereof –

Monday - Saturday 8AM-5PM \$33.50

Sunday and Monday-Saturday excluding 8AM-5PM \$68.50

Holidays \$88.50

Each additional 15 minutes or fraction thereof –

Monday-Saturday 8AM-5PM \$11.50

Sunday and Monday-Saturday excluding 8AM-5PM \$19.85

Holidays \$25.20

**3.2. One-Time Charges**

Per request

Residence \$5.25

Business \$10.50

**Effective: \_\_\_\_\_**

**PART II – BASIC/RESOLD SERVICES – CONT'D**  
**SECTION 3 – SERVICE CHARGES – CONT'D**

**3.3. Other Services**

**3.3.1. Restoral of Services**

Residence - S&E - Per each account	\$24.35	
Business - S&E - Per each account		\$49.80

**3.3.2. Temporary Suspension of Services**

Residence - Suspending service - S&E	\$6.00	
Business - Suspending service - S&E	\$24.50	
Residence - Monthly rate during period of suspension – Per central office line	\$6.35	
Business - Monthly rate during period of suspension – Period longer than 15 days -	50% of the applicable monthly rate applies	
Business - Centrex service - Items of service in excess of the minimum monthly requirement –	50% of the applicable monthly rate applies	

**3.3.3. Other Services**

Establishment of Residence - S&E - Per line	\$6.50	
Business - S&E - Per line		\$7.20
Standard Jacks - Voice		
Residence or Business - Miniature Modular - 1 or 2 line capacity - S&E –		Each \$3.00
Residence-Miniature Modular - 3 line capacity - S&E -		Each \$16.00
Business - Miniature Modular - 3 line capacity - S&E -		Each \$17.00
Residence - Miniature Ribbon Connector - S&E -		Each \$58.00
Business - Miniature Ribbon Connector - S&E -		Each \$62.00
Standard Jacks - Voice Residence - Series - S&E -		Each \$16.00
Business - Series - S&E -		Each \$17.00
Residence - Weatherproof - 3 position - Marine, recreation vehicles, other moveable premises - S&E -		Each \$24.00
Business - Weatherproof - 3 position - Marine, recreation vehicles, other moveable premises - S&E -		Each \$24.00

**Effective:** \_\_\_\_\_

**PART II – BASIC RATES – CONT'D**  
**SECTION 3 – SERVICE CHARGES – CONT'D**

**Signal Power Levels – Cont'd:**

Standard Jacks - Data Residence - Programmed - S&E -	Each \$32.00
Business - Programmed - S&E -	Each \$34.00
Residence - Universal - S&E -	Each \$46.00
Business - Universal - S&E -	Each \$53.00
Residence - Multiple line, for use with fixed-loss loop and programmable data equipment - Common equipment for up to 8 lines - S&E -	Each \$225.00
Residence - Multiple line, for use with fixed-loss loop and programmable data equipment - Line circuit cards - S&E - (one card is required for each line ` connected to multiple line data jack common equipment)	Each \$32.00
Residence - Multiple line, for use with fixed-loss loop and programmable data equipment - Wall mounting with cover - S&E -	Each \$39.00
Residence - Multiple line, for use with fixed-loss loop and programmable data equipment - Rack mounting - S&E -	Each \$30.00
Business - Multiple line, for use with fixed-loss loop and programmable data equipment - Common equipment for up to 8 lines - S&E -	Each \$242.00
Standard Jacks - Data Business - Multiple line, for use with fixed-loss loop and programmable data equipment - Residence – Multiple line, for use with fixed-loss loop and programmable data equipment – Line circuit cards – S&E – (one card is required for each line connected to multiple line data jack common equipment)	Each \$34.00
Residence – Multiple line, for use with fixed-loss loop and programmable data equipment – Wall mounting with cover – S&E -	Each \$41.00
Line circuit cards - S&E - (one card is required for each line connected to multiple line data jack common equipment)	Each \$32.00
Business - Multiple line, for use with fixed-loss loop and programmable data equipment - Wall mounting with cover - S&E -	Each \$42.00
Business - Multiple line, for use with fixed-loss loop and programmable data equipment - Rack mounting - S&E -	Each \$34.00
Nonstandard Jacks - Weatherproof - 3 conductor - Marine, [No Longer Available] trains, other moveable premises -	Monthly \$1.90

**Effective:** \_\_\_\_\_

**PART II – BASIC/RESOLD SERVICES – CONT'D**

**4. SIGNAL POINT VOICE MAIL**

- 4.1.** Signal Point's Voice-mail service offers 24-hour access to Signal Point Voice Mail. Signal Point has several voice-mail products, including basic, multi-box, and virtual voice-mail options. Many additional features are also available, such as obtaining message notification via pager or email.
- 4.2.** Pre-paid voice mail cards are available through the DialAroundTheWorld® website service. (See "Debit Service," below, Section 17.) Voice Mail cards or "virtual cards" (PINs) may be purchased with the purchase of as little as a five [U.S.] dollar associated pre-paid service usage balance. The Customer can elect to purchase additional associated calling service usage, in any amount they choose, at the time of initial purchase or any time thereafter, during the life of the service.
- 4.3.** Voice mail cards expire the earlier of: the expiration date printed on a physical card, or one (1) year from last use or recharge, or one (1) year from purchase if never used, or thirty (30) days with insufficient balance to connect a call (usually under \$0.50).
- 4.4.** Customers can check their remaining usage balance at any time by calling either their voice mail number or a voice mail access number and following the prompts. Before connection of each dialed call, the Customer will also be informed by the system how many minutes to the called destination remain in the service usage balance.
- 4.5. Set-Up**
- 4.5.1.** The Customer is assigned a unique Voice Mail number to call to leave messages for the Customer, and for the Customer to retrieve messages using their password.
- 4.5.2.** **Voice Mail Service one-time activation fee (with the additional purchase of associated pre-paid service usage balance) = \$5.**
- 4.5.3.** Following the prompts heard when calling the customer's assigned number, the Customer can, first, select the language in which they hear the system prompts and information: English, Spanish or Portuguese. The Customer also selects their password using the system prompts, and records an outgoing greeting up to two minutes in length. The Customer may also program the system to speed dial up to forty-nine (49) numbers of their choosing, for direct calling out or returning call-messages. The Customer may also elect whether to activate or deactivate their mail box's ability to record (and hence, use for returning calls) numeric messaging. These options may be changed by the Customer at any time.

**Effective:** \_\_\_\_\_

**PART II – BASIC/RESOLD SERVICES – CONT'D**  
**SECTION 4 – “Signal Point VOICE MAIL” – CONT'D**

**4.6. Messaging, Storage, Retrieval and Returning Calls**

- 4.6.1. Calls coming into the Customers voice mail box may be up to two minutes long; up to thirty (30) incoming messages may be stored at one time; and messages are stored in the system for up to one thousand (1,000) days.
- 4.6.2. In addition to calling the voice mail number itself, and entering the Customer password, messages may also be retrieved by the Customer using local access numbers throughout the SIGNAL POINT service area, and by “800” access numbers throughout the U.S. Local access is free of charge, while “800” access is deducted from the service usage balance associated with the card, at a rate of \$0.06/minute.
- 4.6.3. At the Customer’s option, the Customer’s caller may elect also to leave a numeric message using tone-compatible equipment, which enables the Customer to return directly the call-message at its option. Timed usage returning a call-message with this option will be deducted from the Customer’s usage balance at rates of \$0.49/domestic minute or at the International Rates posted on the [www.DialAroundTheWorld.com](http://www.DialAroundTheWorld.com)® website. Whether returning calls or initiating calls with unused service balance, successive calls may be made on one connection with the system by entering “\*\*\*”, without having to reenter the Customer codes.

**4.7. Special Features and Charges**

- 4.7.1. For voice mail retrieval from pay phones, \$0.50 will be deducted from the usage balance.
- 4.7.2. Calling service usage is subject to applicable federal, state, and local taxes, regulatory fees and charges, which may change from time to time. At the end of each day’s usage, the service usage balance will be adjusted by the amount of any taxes, fees or charges applicable to that day’s usage.
- 4.7.3. All calls 800/877/888 (“Toll-free” calls) and 900/976 (“Information Services”) numbers will be blocked, as the Customer convenience and savings of remote access cannot properly accommodate “reverse billing” situations.

Effective: \_\_\_\_\_

**PART II – BASIC/RESOLD SERVICES – CONT'D**

**5. Auxiliary Exchange Services**

**5.1. Custom Calling Services**

Call Waiting Residence - Monthly -	Each line equipped \$3.81
Business - Monthly -	Each line equipped \$7.43
Call Forwarding Residence - Monthly -	Each line equipped \$3.81
Business - Monthly -	Each line equipped \$7.43
Call Forwarding II Busy Line - Residence - Monthly -	Each line equipped \$1.35
Busy Line - Business - Monthly -	Each line equipped \$2.75
Does Not Answer - Residence - Monthly -	Each line equipped \$1.35
Does Not Answer - Business - Monthly -	Each line equipped \$2.75
Busy Line/Does Not Answer - Residence - Monthly -	Each line equipped \$2.00
Busy Line/Does Not Answer - Business - Monthly -	Each line equipped \$4.00
Three-Way Calling Residence - Monthly -	Each line equipped \$4.51
Business - Monthly -	Each line equipped \$7.43
Usage Three-Way Calling - Residence Calling and Business -	Per activation charge \$.75
Speed Dialing - 8 Code Residence - Monthly -	Each line equipped \$2.98
Business - Monthly -	Each line equipped \$5.94
Speed Dialing - 30 Residence - Monthly -	Each line Code equipped \$5.94
Business - Monthly -	Each line equipped \$9.20
Custom Calling Residence discount applicable to each Package Discount service excluding the first one	\$.73
Business discount applicable to each service excluding the first one	\$1.42

**5.2. Distance Controlled Line Service**

Distance Controlled Line Service S&E	\$9.42
Monthly	\$24.05

**Effective:** \_\_\_\_\_

**PART II – BASIC/RESOLD SERVICES - CONT'D**  
**SECTION 5 – “Auxiliary Exchange Services” – CONT'D**

5.3. **Special Reversed Charge Toll Service**

Special Reversed S&E -  
Charge Toll Service Monthly -

Each exchange arranged \$48.65  
Each exchange arranged \$9.79

5.4. **Line Hunting**

Line Hunting S&E -

Per group arranged at the same time \$24.32

5.5. **Reference of Calls**

Reference of Calls S&E -  
\$23.10

Per line arranged

Effective: \_\_\_\_\_

**PART II – BASIC/RESOLD SERVICES - CONT'D**  
**SECTION 5 – “Auxiliary Exchange Services” – CONT'D**

**5.6. Stop Hunt Arrangement**

Stop Hunt Arrangement S&E -	Per each arrangement \$26.76
Monthly -	Per each arrangement \$9.26

**5.7. Make Busy Arrangement**

Make Busy Arrangement S&E -	Per each arrangement \$26.76
Monthly -	Per each arrangement \$9.26

**5.8. Curb-A-Charge Service**

Originating Number Operator Screening - S&E -	Per line equipped \$5.25
Operator Screening - Monthly -	Per line equipped \$1.03

Direct Dialed Screening - S&E -	Per line equipped \$5.25
Direct Dialed Screening - Monthly -	Per line equipped \$1.03

Terminating Number Screening S&E -	Per line equipped, each \$5.25
Monthly -	Per line equipped, each \$1.03

**5.9. Simplified Message Desk Interface (SMDI)**

SMDI Feature Establishment - S&E	\$2,000.00
Central Office Automatic Message Line Equipment - Monthly - Per link	\$400.00
Message Waiting - Residence or Business - S&E	\$6.08

**5.10. Distinctive Ring Service**

Service Package 1 Residence – Monthly	\$3.00
Business - Monthly	\$6.00

Service Package 2 Residence - Monthly	\$5.00
Business - Monthly	\$10.00

**Effective:** \_\_\_\_\_

**PART II – BASIC/RESOLD SERVICES - CONT'D**  
**SECTION 5 – “Auxiliary Exchange Services” – CONT'D**

5.11.        Blocking Service

Anonymous Call Rejection - Monthly -	Each line equipped \$3.00
Repeat Dialing - Monthly -	Per each line equipped \$2.25
Repeat Dialing -	Per activation charge \$.50
Repeat Dialing and *69 - Monthly -	Per each line equipped \$3.95
Caller ID - Monthly -	Per each line equipped \$4.95
Caller ID With Name - Monthly -	Per each line equipped \$5.95
Call Trace -	Per activation charge, each activation \$3.25
*69 - Monthly -	Per each line equipped \$2.25
*69 -	Per activation charge \$.50
Caller ID Manager - Monthly -	Per each line equipped \$4.95
Caller ID Manager With Name - Monthly -	Per each line equipped \$5.95
Call Waiting ID - Monthly -	Per each line equipped \$4.95
Call Waiting ID With Name - Monthly -	Per each line equipped \$5.95

Effective: \_\_\_\_\_

**PART II – BASIC/RESOLD SERVICES - CONT'D**  
**SECTION 5 – “Auxiliary Exchange Services” – CONT'D**

5.12. Freedom Exchange Service

5.12.1. Definitions

As used in this section, the following terms carry the meanings as indicated.

5.12.1.1. CLEC-FX

CLEC-FX Service is a service as defined in New Hampshire Public Utilities Commission Order No. 24,080 (Docket Nos. DT 00-223 and DT 00-054, issued October 28, 2002, the “VNXX Order”) that provides an service similar to traditional foreign exchange (FX) service offered to customers in rate centers where the customer is not physically located.

5.12.1.2. IANXX

Information Access NXX Service as defined in the VNXX Order.

5.12.1.3. Native/Non-Native

In reference to a customer telephone number or Rate Center, a native telephone number belongs to an NPA-NXX that is associated in the Local Exchange Routing Guide (“LERG”) to the same geographic rate center in which that customer is physically located. Accordingly, a Non-Native number or Rate Center is one in which the customer is not physically located.

5.12.2. Description of Service

Freedom Exchange Service is a CLEC-FX service in which a business or residential customer may obtain one or more secondary, Non-Native numbers that would give the customer a “virtual” presence in those areas, with corresponding telephone numbers. This is accomplished by switch routing and/or network translations that automatically “forward” traffic from Non-Native telephone numbers to a customer’s assigned Native telephone number

**Effective:** \_\_\_\_\_

**PART II – BASIC/RESOLD SERVICES - CONT'D**  
**SECTION 5 – “Auxiliary Exchange Services” – CONT'D**

**5.12.3. Service-Specific Regulations**

- 5.12.3.1. Freedom Exchange Service Numbers (FESNs) are subject to availability within the Company's service territory and in accordance with state and federal regulatory rulings, including, but not limited to, the Company's CLEC-FX Eligibility Status in a particular rate center. The Company reserves the right to limit the number of FESNs that may point to any one main billing number. Customers have no ownership or other property right to any of the telephone numbers assigned to them.
- 5.12.3.2. Company retains the ability to retract such FESNs and/or discontinue or modify the terms of this service with reasonable notice should service in a particular rate center or rate centers be rendered moot or removed, as per state and/or federal rulings or Applicable Law.
- 5.12.3.3. In all cases, subscriber information for the native number provided for E-911 or other emergency services location or data entry will correspond to the Customer's or Customer's end user's physical address, as presented to SIGNAL POINT by the Customer or Customer's end user, and will not correspond to the non-native number. Customer is responsible to delivering accurate information to SIGNAL POINT for purposes of E-911 service provision.
- 5.12.3.4. The customer may port-in a number to use as a FESN, provided that the number is associated with a rate center in which the Company has been deemed CLEC FX-eligible.
- 5.12.3.5. Freedom Exchange Service may not be used to provide dial-up access to the Internet. SIGNAL POINT IANXX Service may be ordered for that purpose.
- 5.12.3.6. Multiple FESNs ordered at the one time will incur only one Non-recurring charge. Non-recurring charges are set forth in 5.12.5.1, below. If Freedom Exchange Services are ordered at the same time as—and to be used in conjunction with--another Company-provided service, the Non-Recurring Service Order charge in 5.12.5.1, below, will not apply.
- 5.12.3.7. A monthly recurring charge will apply on a per-rate center, and per-number basis on 5.12.5.2, below.

**Effective:** \_\_\_\_\_

**PART II – BASIC/RESOLD SERVICES - CONT'D**  
**SECTION 5 – “Auxiliary Exchange Services” – CONT'D**

**5.12.4. Statewide Freedom Exchange Service**

- 5.12.4.1. The Statewide Freedom Exchange Service Option is available for customers that desire a virtual presence in all rate centers for which the Company has been deemed CLEC-FX eligible and in which the company offers service.
- 5.12.4.2. For this option, a Customer will receive one (1) Freedom Exchange Number in each rate center where the Company provides Freedom Exchange service.
- 5.12.4.3. The Non-Recurring Service Order Charge is set forth in 7.12.5.1, below. If Statewide Freedom Exchange Service is ordered at the same time as—and to be used in conjunction with--another Company-provided service, the Non-Recurring Service Order charge in 7.12.5.1, below, will not apply.
- 5.12.4.4. The monthly recurring charge for Statewide Freedom Exchange Service is set forth in 7.12.5.2.

**5.12.5. Rates and Charges**

**5.12.5.1. Non-Recurring Charge**

Service Order: \$24.99 per order

**5.12.5.2. Monthly Recurring Charge**

Freedom Exchange Service Numbers: \$3.99 per month per rate center and per number.

Statewide Freedom Exchange Service: \$100.00 per month per service

**Effective:** \_\_\_\_\_

**PART II – BASIC/RESOLD SERVICES – CONT'D**

**6. SIGNAL POINT VoIP BROADBAND VOICE SERVICE**

**6.1. General**

**6.1.1.** Business VoIP Bundled Services (only offered to Business Customers who also subscribe to the corresponding intrastate and interstate toll programs—as found in the Company's applicable tariff(s) or made through separate arrangements with the company).

**6.1.2.** In this Section 6, rates and charges indicated with a (\*) are identical to, and not in addition to, the charges contained in the company's intrastate toll Rate Schedule and/or federal tariffs (or public disclosures), as may be amended from time to time.

**6.1.3.** All applicable taxes, fees, and surcharges apply as set forth elsewhere in this Rate Schedule.

**6.2. Measured Business VoIP Service**

**Non-Recurring Set-up Charge:** \$24.99(\*)

**Monthly Recurring Charge:** \$9.99 (per month or partial month)(\*)

**Outbound minutes of use:**

(local calls) \$0.01 per minute

(IntraLATA and InterLATA toll calls) \$0.019 per minute

(to other SIGNAL POINT Broadband Voice customers): \$0.00 per minute

**Effective:** \_\_\_\_\_

**PART II – BASIC/RESOLD SERVICES – CONT'D**

**SECTION 6 – “SIGNAL POINT BROADBAND VOICE SERVICE” – CONT'D**

**6.3. Residential VoIP Bundled Service**

These are only offered to residence Customers who also subscribe to the corresponding intrastate and interstate toll programs—as found in the Company’s applicable tariff(s) or made through separate arrangements with the Company.

**6.3.1. Standard Residential VoIP Plan**

Non-Recurring Set-up Charge: \$24.99(\*)

Monthly Recurring Charge: \$24.99 (per month or partial month) (\*)

Outbound minutes of use: included in monthly recurring charge.

**6.3.2. US/Canada Residence VoIP Bundle**

Non-Recurring Set-up Charge: \$24.99(\*)

Monthly Recurring Charge: \$19.99 (per month or partial month) (\*)

Outbound minutes of use: included in monthly recurring charge.

Effective: \_\_\_\_\_

**PART II – BASIC/RESOLD SERVICES – CONT'D**

**SECTION 6 – “SIGNAL POINT BROADBAND VOICE SERVICE” – CONT'D**

**6.4. Miscellaneous Services**

**6.4.1. General**

**6.4.1.1.** Operator Assistance and Directory Assistance are billed at the rates contained in Part 2, Section 6 of this rate schedule.

**6.4.1.2.** Directory Listings are billed at the rates contained in Part 2, Section 6 of this rate schedule.

**6.4.1.3.** Subsequent moves, adds, and changes are billed at the appropriate rate as found elsewhere in this Rate Schedule.

**6.4.2. Remote Virtual Office (CLEC FX) Service**

**Monthly Recurring Charge** = \$3.99 (per month or partial month; per additional station number routed)

**6.4.3. Non-Chargeable Optional Features (all classes of service and all packages):**

- Unlimited voice mail messages
- Email notification of new voicemail
- Directory Listing
- Conference Bridging
- Call Detail Records, included with your bill and available online
- Call Transfer (within your “VoIP Group” that you set up)
- Call Waiting
- Caller ID
- Caller ID Blocking, if requested

**Effective:** \_\_\_\_\_

**PART II – BASIC/RESOLD SERVICES – CONT'D**

**7. Payment Plans**

Two Tier Rate

Plan Transfer of Service for Tier A Rates	\$113.99
Conversion to Two Tier Plan Subsequent to Initial Installation - S&E	\$8.89
VTPP Conversion from Two Tier Plan to VTPP	\$8.89

**Effective:** \_\_\_\_\_

**PART II – BASIC/RESOLD SERVICES – CONT'D**

**8. Resold ILEC Message Telecommunications Services (MTS)**

**8.1. Message Telecommunications Service**

MTS	Per Message \$.01
Day -	Per minute \$.21
Day -	Per second \$.0035
Evening -	Per minute \$.15
Evening -	Per second \$.0025
Night/Weekend -	Per minute \$.10
Night/Weekend -	Per second \$.0017
Credit - Day - First 0 to 240 minutes –	
Only 603 service customers receive a 1/3 discount off the Day - Per minute rate	
Credit - Day - Next 241 to 4,800 minutes -	Per minute \$.080
Credit - Day - Over 4,800 minutes -	Per minute \$.110
Incremental Charges Customer Dialed - Calling Card	\$.65
Coin Paid Station-to-Station	\$.78
Station-to-Station Coinless Collect	\$1.00
Operator Station-to-Station	\$1.60
Person-to-Person	\$3.50

**8.2. Call Completion Platform Services**

BAAN-Single Rate Customer Dialed-Calling Card - Usage -	
Per minute or fraction thereof	\$.12
Customer Dialed-Calling Card - Incremental charge -Per call	\$.59
Customer Dialed-Collect - Usage - Per minute or fraction thereof	\$.145
BAAN-Single Rate Customer Dialed-Collect - Incremental charge -	Per call \$1.85
Percentage Discount - OCP customer dialed calling card calls	5%

**Effective:** \_\_\_\_\_

**PART II – GENERAL RATES – CONT'D**

**9. Optional Toll Calling Plans**

**9.1. Selective Calling Service**

Selective Calling Residence - S&E -	Per option \$8.20
Business - S&E -	Per option \$9.40
Monthly (all options)	\$1.50

Usage Discount Percentage reduction  
of appropriate customer dialed station-to-station MTS charge 5%

**9.2. Circle Calling Service**

Usage S&E	\$8.21
Initial Two Hours - Per month	\$9.95
Each additional minute or fraction thereof	\$.069

**9.3. 603 Plan**

603 Initial One Hour - Off-Peak minutes -Monthly -	Per line \$6.00
Each additional Off-Peak minute	\$.095
Each Peak minute - Discount off the Day –	Per minute rate 1/3
Percentage Discount - Calling Card Calls –	
Applied to usage rates and incremental charges	5%

**9.4. Customized Netsaver Plan**

Customized Netsaver Service Establishment - S&E	\$12.00
Usage - Commitment from 7,500-11,099 minutes of total monthly usage –	
2 years in-service agreement -	Per minute \$.095
3 years in-service agreement -	Per minute \$.095
Usage - Commitment from 11,100- 17,099 minutes of total monthly usage –	
2 years in-service agreement -	Per minute \$.095
3 years in-service agreement -	Per minute \$.085
Usage - Commitment from 17,100 and above minutes of total monthly usage –	
2 years in-service agreement -	Per minute \$.085
3 years in-service agreement -	Per minute \$.075
Usage Discount	3.99%

**Effective:** \_\_\_\_\_

**PART II – BASIC/RESOLD SERVICES – CONT'D**

**SECTION 9 – “Message Telecommunications Service (MTS) Optional Toll Calling Plans” – CONT'D**

**9.5. Granite State Service**

Granite State S&E	\$8.20
Initial Two Hours - Monthly and overtime	\$12.45
Each additional minute or fraction thereof	\$.08

**9.6. New Hampshire Business Package**

New Hampshire Monthly –	
Per billing telephone Business Package number arranged	\$4.85

**9.7. New Hampshire Business Package Plus**

New Hampshire Monthly –	
Per billing telephone Business Package Plus number arranged	\$14.88
Usage Discount	3%

**9.8. Business Link**

Usage	Per minute \$.125 Per second \$.00219
Volume Discounts Tier 1 –	
Total qualifying usage between \$100.00 to \$500.00	1%
Tier 2 - Total qualifying usage between \$500.01 to \$950.00	2%
Tier 3 - Total qualifying usage between \$950.01 to \$1500.00	3%
Tier 4 - Total qualifying usage over \$1500.00	54%
Bonus Credits Five Bonus Credits –	
Per dollar of discounted qualifying usage	\$.01

**9.9. 603 Plus Plan**

603 Plus Initial One Hour - Monthly -	Per line \$5.85
Each additional minute	\$.089
Percentage Discount - Calling Card Calls –	
Applied to usage rates and incremental charges	24%

**9.10. Sensible Minute Plan**

Sensible Minute –	
Per Minute or Fraction Thereof	\$.10

**Effective:** \_\_\_\_\_

**PART II – BASIC/RESOLD SERVICES – CONT'D**

**10. Resold PBX Services**

**10.1. Direct Inward Dialing Service**

DID 1 to 10 Trunks - Per trunk equipped - S&E -	Each \$42.55
1 to 10 Trunks - Per trunk equipped - Monthly -	Each \$89.05

11 or more Trunks - Per trunk equipped - S&E -	Each \$42.56
11 or more Trunks - Per trunk equipped - Monthly -	Each \$44.50

Per Consecutive 100 Number Group (or fraction thereof) - S&E	\$26.76
Per Consecutive 100 Number Group (or fraction thereof) - Monthly	\$37.38

**10.2. Automatic Identification of Outward Dialing Service for Private Branch Exchange Systems**

Service Establishment One Time Charge -	Per PBX trunk group equipped for AIOD
\$243.20	
AIOD S&E -	Per PBX trunk line equipped \$29.18
Monthly -	Per PBX trunk line equipped \$23.72

**Effective:** \_\_\_\_\_

**PART II – BASIC/RESOLD SERVICES – CONT'D**  
**SECTION 10 – “Other Services” – CONT'D**

10.3. **Toll Access Trunk Lines for Private Branch Exchange Systems**

Toll Access Trunk Line S&E -	Each \$57.16
Monthly -	Each \$16.72
Excess Toll Access S&E -	Each \$57.16
Trunk Line Monthly -	Each \$74.79
Arrangement For Toll Access Trunk Lines to Operate with a Call Rating System - S&E –	
Per central office, per customer	\$218.90
For Toll Access Trunk Lines to Operate with a Call Rating System - Monthly –	
Per central office, per customer	\$11.87

10.4. **Toll Diversion Trunk Lines for Private Branch Exchange Systems**

Toll Diversion Trunk S&E -	Per trunk equipped \$47.43
Line Monthly -	Per trunk equipped \$11.28
Maximum Charge - S&E -	For all trunks equipped at one time \$231.07

10.5. **Trunk Multiplying Arrangements**

Trunk Multiplying Arrangements S&E -	Each \$8.52
Monthly -	Each \$2.20

10.6. **Arrangements for Toll Billing Information for Private Branch Exchange Systems**

Arrangements for Toll S&E -	Each group of 20 code numbers \$8.52
Billing Information Monthly -	Each group of 20 code numbers \$3.81

10.7. **Special Central Office Terminal Equipment for Private Branch Exchange Systems**

Equipment for Night, S&E -	Each trunk line equipped \$26.76
Sunday and Holiday Service Monthly -	Each trunk line equipped \$3.81

**Effective:** \_\_\_\_\_

### **PART III – ADVANCED SERVICES**

#### **1. Phone Number Bank<sup>®</sup> / MyTempNumber<sup>®</sup>**

##### **1.1. General**

Phone Number Bank<sup>®</sup> and MyTempNumber<sup>®</sup> are services (collectively, “the Services”) at enable customers to redirect calls to the numbers associated with the respective services (“Service Number”) to the number of their choosing (“Destination Number”). The principal distinction between the services is that Phone Number Bank is provisioned solely with a telephone number that the Customer “ports in” to the Company from another Service Provider (or transfers from another Company-provided service), whereas MyTempNumber is provisioned utilizing Company-provided telephone numbers (i.e., no ported-in numbers.)

##### **1.2. Common Regulations**

- 1.2.1. By using the Services, Customer certifies that it has authorization to re-direct calls to the Destination Number. The Company may suspend or terminate any of the Services it believes, in its reasonable judgment, is being used to re-direct calls to an unwilling third-party’s number, or for any annoying or harassing purposes.
- 1.2.2. By default, telephone numbers assigned to the Services are not listed in a telephone directory. Directory listings are provided in accordance with the Company’s tariffs.
- 1.2.3. The Services are offered on a calendar-month basis, for an initial term that begins on the date that the Services are activated and ends on the last day of the calendar month of activation. Subsequent service terms automatically renew on a monthly basis unless Customer gives the Company notice of non-renewal at least ten [10] days before the end of the monthly term in which the notice is given.
- 1.2.4. If the Services are terminated prior to the end of a monthly term, the Customer will be responsible for the full month's charges to the end of the then-current term and any and all outstanding charges.
- 1.2.5. The Services are intended for individual end-users only, and assume average individual usage patterns. SIGNAL POINT reserves the right to monitor and investigate usage for exceptions to such patterns and for abuse of the Services (e.g., business usage, such as excessive usage reflected in monthly minutes (e.g. 500 minutes or more in a 30 day period) of use or unusually high volumes of calls placed to varying telephone numbers), and may take steps to prevent such abuse, including suspension and/or termination of the Services.
- 1.2.6. The Customer must not use the Services in such a manner to cause or attempt to cause excessive traffic levels on SIGNAL POINT's network, or other networks to rise for malicious purposes, transmissions intended to raise the cost of another network provider's access through excessive traffic levels, or repeatedly causing traffic to be sent for the purpose of fraud, telemarketing, or harassment.

**Effective:** \_\_\_\_\_

**PART III – ADVANCED SERVICES– CONT'D**

**SECTION 1 – “Phone Number Bank<sup>®</sup> / MyTempNumber<sup>®</sup>” – CONT'D**

- 1.2.7. The Services are not to be used by customers to fraudulently avoid toll charges. If a customer is using this service as a scheme to fraudulently avoid toll calling charges, the Company reserves the right to disconnect the service immediately.
- 1.2.8. In the case of either of the Services, there is no ability to place outbound calls and the Customer should maintain another active service line for outgoing and/or emergency calls.

**1.3. Phone Number Bank<sup>®</sup>**

**1.3.1. Description**

Phone Number Bank (“PNB” or “PNB Service”) is a service that enables customers to re-direct telephone calls from a ported-in telephone number, to a third-number or voice mailbox of their choosing. Upon ordering for the service, the Customer’s active telephone number is ported via Local Number Portability to the Company. Once this is complete, the service will be activated, permitting the customer the choice to direct calls that are dialed to the Service Number to the Destination Number and/or a voice mailbox. The Customer may change the Destination Number via an internet web page.

**1.3.2. PNB-Specific Regulations**

- 1.3.2.1. The Customer shall complete a valid letter of authorization (“LOA”) authorizing the Customer’s local service provider to port the Customer’s telephone number to SIGNAL POINT and that PNB Service will not be activated until such time as the porting-in process is complete. SIGNAL POINT has no control over, and is not responsible for, delays in number portability caused by, or attributable to, the Customer’s local service provider.
  - 1.3.2.1.1. For avoidance of doubt, Customers may, at termination of service, “port-out” their Service Number to another service provider.
- 1.3.2.2. Customer understands it retains the responsibility to cancel any service associated with the Customer’s transferred number (from Customer’s previous local service provider), and to confirm that it was cancelled upon transfer of the number to Phone Number Bank (if intended to be cancelled), and to pay for any and all charges associated therewith.

**Effective:** \_\_\_\_\_

**PART III – ADVANCED SERVICES– CONT'D**

**SECTION 1 – “Phone Number Bank<sup>®</sup> / MyTempNumber<sup>®</sup>” – CONT'D**

**1.4. My Temp Number<sup>®</sup>**

**1.4.1. Service Description**

My Temp Number (“MTN” or “MTN Service”) is a service that enables customers to re-direct telephone calls from an assigned (i.e., non-portable) telephone number or to a third-number or voice mailbox of their choosing, similar to a find-me-follow-me service. Upon ordering MTN, the Customer will be assigned a 10-digit telephone number as their MTN Service Number. Calls placed to the MTN Service Number will be automatically re-directed to the Destination Number and/or a voice mailbox. The Customer may change the Destination Number via an internet web page.

**1.4.2. MTN-Specific Regulations**

1.4.2.1. Customers may not “port-in” numbers to MTN Service. Rather, such customers should order Phone Number Bank service instead. See Section 6.9.3, above. Notwithstanding the above, there is no restriction on “outward” number portability of MTN Service telephone numbers, upon termination of MTN Service

1.4.2.2. MTN Service is available through Company-designated sales agents.

1.4.3. There are two service levels of MTN Service: MTN Basic and MTN Premium.

1.4.3.1. MTN Basic offers the basic capabilities of the Service (i.e., assigned Service Number, call re-direction, and access to the web configuration portal).

1.4.3.2. MTN Premium consists of the MTN Basic Service, plus the following features:

**Effective:** \_\_\_\_\_

**PART III – ADVANCED SERVICES– CONT'D**

**SECTION 1 – “Phone Number Bank<sup>®</sup> / MyTempNumber<sup>®</sup>” – CONT'D**

- 1.4.3.2.1. **Call Blocking:** Block calls from anonymous callers and unknown private numbers.
- 1.4.3.2.2. **Do Not Disturb:** Send all incoming calls directly to voicemail.
- 1.4.3.2.3. **Find Me Follow Me:** Forward calls to as many as three other phone numbers. Find Me Follow Me will call the designated phone numbers in the order that Customer chooses, or simultaneously, trying to ‘find’ them.
- 1.4.3.2.4. **Call Censor:** Redirect calls dialed from a specific number or numbers to a different Destination Number.
- 1.4.3.2.5. **Smart Caller ID:** Identify (on the station attached to a Customer’s Destination Number) whether the incoming call is dialing an Customer’s Service Number or Destination Number. (Where technically available, Customer must have all compatible CPE and services ordered from the service provider associated with the Destination Number, not included with MTN service.)

**Effective:** \_\_\_\_\_

**PART III – ADVANCED SERVICES– CONT'D**

**SECTION 1 – “Phone Number Bank<sup>®</sup> / MyTempNumber<sup>®</sup>” – CONT'D**

**MTN-Specific Regulations Cont'd**

- 1.4.3.2.6. **Privacy List:** Customers can schedule “private time” when they only want to receive calls from a designated list of phone numbers. All other calls are sent directly to voicemail.
- 1.4.3.2.7. **Voicemail:** Enable or disable a customized voice message that your End Users record, for incoming callers to their temporary number. Voicemail is accessible by phone, web or email.

**1.5. Rates and Charges**

<u>Service</u>	<u>Plan Name</u>	<u>Non-Recurring Charge</u>	<u>Monthly Recurring Charge</u>
Phone Number Bank <sup>®</sup>		\$29.99	\$9.99
MyTempNumber <sup>®</sup>	Basic	N/C	\$1.99 (R)
MyTempNumber <sup>®</sup>	Premium	N/C	\$1.99 (R)

**Effective:** \_\_\_\_\_

**PART III – ADVANCED SERVICES– CONT'D**

**2. SIGNAL POINT Digital Trunk Port Service**

**2.1. Description**

- 2.1.1. SIGNAL POINT Digital Trunk Port Service offers the customer the option of purchasing the switch-based portion of traditional digital DID trunk (including, but not limited to, message rate DSI switch port, DID numbers, blocking features and desired directionality of service) as a separate, stand-alone service.
- 2.1.2. In this case, service will connect the PSTN to the Company's terminal (e.g. DSX, DACS, or multiplexing equipment). It will be the responsibility of the Customer to provide dedicated transport to the customer premises, or to the Customer's collocation facility. On Company-owned equipment, the Company shall determine, at its sole discretion, connecting facility assignments.
- 2.1.3. The Port-Only Service Option, when configured to be inward-only (DID) or bi-directional, depending on the Option ordered, may be furnished with an initial block of one hundred (100) DID numbers included in with the service. The Customer may also add single DID numbers for rating points other than the "home" rating point. Statewide Freedom Exchange Service (i.e., one DID per rate center in New Hampshire) may also be available. Rates and Charges apply as in Section 2.4, below.
- 2.1.4. If the Customer chooses to utilize a third-party transport provider, the Customer shall notify the Company at the time service is ordered. Special Construction Charges may apply in this instance.

**Effective:** \_\_\_\_\_

**PART III – ADVANCED SERVICES– CONT'D**

**SECTION 2 – “SIGNAL POINT Digital Trunk Port Service” – CONT'D**

**2.2. Service Billing Options**

There are several different billing options, depending on the transmission level of the hand-off, and/or the ordering increment.

- 2.2.1. **Option “A”** is a flat-rated option with a DS-1 level port, with a flat-rate monthly charge per DS-1 of switching capacity. There is no additional charge for inbound usage. The initial quantity of DID numbers is included, along with, at the customer's option, Statewide Freedom Exchange Service, without any additional charge. Additional DID numbers may be purchased on a per-DID basis.
- 2.2.2. **IP Port Service Option** is billed on a per-DID number basis, along with an inbound usage charge.
- 2.2.3. **Option “C”** is a flat-rated option with a DS-3 level port, with a flat-rate monthly charge per DS-3 (or pro-rated for a fractional DS-3) of switching capacity. There is no additional charge for inbound usage. The initial quantity of DID numbers is included, along with, at the customer's option, Statewide Freedom Exchange Service, without any additional charge. Additional DID numbers may be purchased on a per-DID basis.
- 2.2.4. **Option “D”** is a flat-rated option with a DS-3 level port, with a flat-rate monthly charge per DS-3 (or pro-rated for a fractional DS-3) of switching capacity. There is no additional charge for inbound usage. DID numbers may be purchased on a per-DID basis.

**Effective:** \_\_\_\_\_

**PART III – ADVANCED SERVICES– CONT'D**

**SECTION 2 – “SIGNAL POINT Digital Trunk Port Service” – CONT'D**

**SIGNAL POINT Digital Trunk Port Service – Cont'd**

2.2.5. Option “E” is a flat-rated option with a OC-12 level transmission facility (purchased from a third-party transport provider) with a flat-rate monthly charge per DS-3 (or pro-rated for a fractional DS-3) of switching capacity. There is no additional charge for inbound usage. The initial quantity of DID numbers is included, along with, at the customer’s option, Statewide Freedom Exchange Service, without any additional charge. Additional DID numbers may be bought on a per-DID basis.

2.2.6. Each of these billing options may be further discounted based on a volume-based commitment, as illustrated in 2.4, below.

**2.3. Application of Recurring and Nonrecurring Charges**

2.3.1. Rates for Digital Trunk Port Service appear in 14.4, below.

2.3.2. Where appropriate facilities do not exist, Special Construction charges will also apply.

2.3.3. Volume Commitment Levels are defined as follows:

	Billing Option A - DS1 Handoff (Per DS1)	IP Port Service Option (Per DID)	Billing Option C - DS3 Handoff (Per DS3 or pro- rated to fraction thereof)	Billing Option D - DS3 Handoff (Per DS3)	Billing Option E - OC12 Handoff (Per DS3)
Level 1	1	1+	1-6	1+	1+
Level 2	2-6	N/A	7-12	N/A	N/A
Level 3	7-10	N/A	13-20	N/A	N/A
Level 4	14+	N/A	20+	N/A	N/A

Effective: \_\_\_\_\_

**PART TWO – GENERAL RATES –**  
**SECTION 14 – “SIGNAL POINT Digital Trunk Port Service” – CONT’D**

**2.4. Rates and Charges**

Digital Trunk Service	Port-Only Service Billing Option A - DS1 Handoff (Per DS1)	IP Port Service Option (Per DID)	Port-Only Service Billing Option C - DS3 Handoff (Per DS3 or pro-rated to fraction thereof)	Port-Only Service Billing Option D - DS3 Handoff (Per DS3)	Port-Only Service Billing Option E - OC12 Handoff (Per DS3)
<u>Nonrecurring Charge (Waived with &gt;12 month Commitment):</u>	\$500.00	\$4.00	\$1,000.00	\$1,000.00	ICB
<u>Monthly Recurring Charges-Facility:</u>					
Volume Level 1	\$400.00	N/A	\$3,000.00	\$2,000.00	\$541.57
Volume Level 2	\$300.00	N/A	\$2,700.00	N/A	N/A
Volume Level 3	\$200.00	N/A	\$2,300.00	N/A	N/A
Volume Level 4	\$125.00	N/A	\$1,800.00	N/A	N/A
<u>DID Numbers:</u>					
Per DID	(†)	\$1.30	(†)	\$0.05	(†)
Additional DIDs					
1-2500	\$0.40	N/A	\$0.40	N/A	\$0.40
2501-5000	\$0.20	N/A	\$0.20	N/A	\$0.20
5001+	\$0.10	N/A	\$0.10	N/A	\$0.10
Usage Charge (per minute of use)	N/A	\$0.007	N/A	N/A	N/A
(†) = Billing option Includes Statewide Freedom Exchange Number Set					

Effective: \_\_\_\_\_

### **PART III – ADVANCED SERVICES– CONT'D**

#### **3. PRI Port Service**

##### **3.1. General**

- 3.1.1. In lieu of ordering a complete bundled service (i.e. PRI Port with connection to the PSTN and a dedicated transport facility to a customer premise), the Customer has the option of purchasing the switch-based portion of this service (including, but not limited to, PRI switch port, DID numbers, blocking features and desired directionality of service) as a stand-alone service.
- 3.1.2. In this case, service will connect the PSTN to the Company's terminal (e.g. DSX, DACS, or multiplexing equipment). It will be the responsibility of the Customer to provide dedicated transport to the customer premises, or to the Customer's collocation facility. On Company-owned equipment, the Company shall determine, at its sole discretion, connecting facility assignments.
- 3.1.3. The Port-Only Service Option, when configured to be inward-only (DID) or bi-directional, depending on the Option ordered, may be furnished with an initial block of one hundred (100) DID numbers included in with the service. The Customer may also add single DID numbers for rating points other than the "home" rating point. Statewide Freedom Exchange Service may also be available. Rates and Charges apply as set forth below.
- 3.1.4. If the Customer chooses to utilize a third-party transport provider, the Customer shall notify the Company at the time service is ordered. Special Construction Charges may apply in this instance.

##### **3.2. SIP Transport Option**

- 3.2.1. The SIP Transport Option provides an ISDN-PRI connection, as described earlier in this Section to a Customer Premises via a packet-switched network connection, as opposed to a dedicated physical transport facility.

**Effective:** \_\_\_\_\_

**PART III – ADVANCED SERVICES– CONT'D**  
**SECTION 3 – “PRI Port Service” – CONT'D**

**3.2.2. Regulations and Customer Obligations**

3.2.2.1. In addition to the regulations and obligations contained heretofore in this Section, the customer, upon ordering of service, is responsible for obtaining and maintaining the appropriate customer premises equipment required to operate the service. Customers desiring special network configurations and the like may incur Special Construction charges, as determined in accordance with this Tariff.

3.2.2.2. The Company will not be responsible for service outages and/or impairments that are due to improperly configured or inappropriate customer premises equipment, nor is the Company responsible for outages or impairments due to factors including, but not limited to, internet traffic congestions, IP routing failures, etc. for portions of the transport route not owned, operated or maintained by the Company.

3.2.2.3. The Company does not warrant the service quality or reliability of this service. It is the Customer's responsibility to ensure adequate redundancy and/or emergency backup connections.

3.2.2.4. This service option is offered where network facilities and conditions permit, as determined by the Company.

**3.2.3. Port-Only Service Billing Options**

3.2.3.1. There are several different billing options, depending on the transmission level of the hand-off, and/or the ordering increment:

3.2.3.1.1. Option “A” is a flat-rated option with a DS-1 level port, with a flat-rate monthly charge per DS-1 of switching capacity. There is no additional charge for inbound usage. The initial quantity of DID numbers is included, along with, at the customer's option, Statewide Freedom Exchange Service, without any additional charge. Additional DID numbers may be purchased on a per-DID basis.

3.2.3.1.2. IP Port Service Option is billed on a per-DID number basis, along with an inbound usage charge.

3.2.3.1.3. Option “C” is a flat-rated option with a DS-3 level port, with a flat-rate monthly charge per DS-3 (or pro-rated for a fractional DS-3) of switching capacity. There is no additional charge for inbound usage. The initial quantity of DID numbers is included, along with, at the customer's option, Statewide Freedom Exchange Service, without any additional charge. Additional DID numbers may be purchased on a per-DID basis.

Effective: \_\_\_\_\_

**PART III – ADVANCED SERVICES– CONT'D**  
**SECTION 3 – “PRI Port Service” – CONT'D**

**Port-Only Service Billing Options – Cont'd**

3.2.3.1.4. **Option “D”** is a flat-rated option with a DS-3 level port, with a **flat-rate** monthly charge per DS-3 (or pro-rated for a fractional DS-3) of **switching capacity**. There is no additional charge for inbound usage. DID numbers may be purchased on a per-DID basis.

3.2.3.1.5. **Option “E”** is a flat-rated option with a OC-12 level transmission facility (purchased from a third-party transport provider) with a **flat-rate** monthly charge per DS-3 (or pro-rated for a fractional DS-3) of **switching capacity**. There is no additional charge for inbound usage. The initial quantity of DID numbers is included, along with, at the customer’s option, **Statewide Freedom Exchange Service**, without any additional charge. Additional DID numbers may be ordered on a per-DID basis.

3.2.3.2. Each of these billing options may be further discounted based on a **volume-based** commitment, defined as follows:

	Port-Only Service Billing Option A - DS1 Handoff (Per DS1)	IP Port Service Option (Per DID)	Port-Only Service Billing Option C - DS3 Handoff (Per DS3 or pro-rated to fraction thereof)	Port-Only Service Billing Option D - DS3 Handoff (Per DS3)	Port-Only Service Billing Option E - OC12 Handoff (Per DS3)
Level 1	1-3	1+	1-6	1+	1+
Level 2	4-7	N/A	7-12	N/A	N/A
Level 3	7-10	N/A	13-20	N/A	N/A
Level 4	12-16	N/A	20+	N/A	N/A
Level 5	17+	N/A	N/A	N/A	N/A

**3.2.4. Recurring and Nonrecurring Charges**

3.2.4.1. Rates for ISDN PRI Service appear in Section 3. Local outbound usage **calling rates** for the Standard Option will apply as defined in Section 3. Outbound Presubscribed IntraLATA toll usage rates may also apply.

3.2.4.2. Where appropriate facilities do not exist, Special Construction charges **will also** apply.

**Effective:** \_\_\_\_\_

**PART III – ADVANCED SERVICES– CONT'D**  
**SECTION 3 – “PRI Port Service” – CONT'D**

**3.2.5. Rates and Charges – Port-Only Option**

ISDN-PRI	Port-Only Service Billing Option A - DS1 Handoff (Per DS1)	IP Port Service Option (Per DID)	Port-Only Service Billing Option C - DS3 Handoff (Per DS3 or pro-rated to fraction thereof)	Port-Only Service Billing Option D - DS3 Handoff (Per DS3)	Port-Only Service Billing Option E - OC12 Handoff (Per DS3)
<u>Nonrecurring Charge</u> (Waived with >12 month Commitment):	\$500.00	\$4.00	\$1,000.00	\$1,000.00	ICB
<u>Monthly Recurring Charges-Facility:</u>					
Volume Level 1	\$420.00	N/A	\$3,000.00	\$2,000.00	\$541.57
Volume Level 2	\$350.00	N/A	\$2,700.00	N/A	N/A
Volume Level 3	\$290.00	N/A	\$2,300.00	N/A	N/A
Volume Level 4	\$250.00	N/A	\$1,800.00	N/A	N/A
Volume Level 5	\$125.00	N/A	N/A	N/A	N/A
<u>DID Numbers:</u>					
Per DID	(†)	\$1.30	(†)	\$0.05	(†)
Additional DIDs					
1-2500	\$0.40	N/A	\$0.40	N/A	\$0.40
2501-5000	\$0.20	N/A	\$0.20	N/A	\$0.20
5001+	\$0.10	N/A	\$0.10	N/A	\$0.10
Usage Charge (per minute of use)	N/A	\$0.007	N/A	N/A	N/A

(†) = Billing option Includes Statewide Freedom Exchange Number Set

**Effective:** \_\_\_\_\_

**PART III – ADVANCED SERVICES– CONT'D**

**SECTION 4 – “DIRECT INWARD DIAL (DID) SERVICE”**

**4 Direct Inward Dial (DID) Service**

**4.1 Description**

DID Service provides a Customer with a voice-grade telephonic communications channel to receive incoming calls to telephone numbers assigned to the Customer. DID Service transmits the dialed digits for all incoming calls, allowing the Customer's incoming calls to be routed as required by the Customer to the Customer's designated equipment. Outbound calling, including but not limited to E911 service, is not provided with DID service.

**4.2 Regulations**

- 4.2.1 Telephone Numbers provided pursuant to purchase of the Service are subject to availability within the Company's service territory and in accordance with state and federal regulatory laws and regulations. The Company reserves the right to limit the amount of such numbers that may point to any one main billing number. Customers have no ownership or other property right in any of the telephone numbers assigned to them and must give SIGNAL POINT notice and return dormant numbers within three (3) months of last use.
- 4.2.2 Further, SIGNAL POINT retains ability to retract such numbers and/or discontinue or modify the terms of this service with reasonable notice should this offering be rendered moot or removed, as per state and/or federal rules, laws, or administrative or judicial findings, or SIGNAL POINT determines Customer has not used numbers for a period of three (3) consecutive months.
- 4.2.3 Moreover, in order that the Company may efficiently manage its number resources, the Company reserves the right to limit the quantity of DID numbers assigned to a Customer at any time.

**Effective:** \_\_\_\_\_

**PART III – ADVANCED SERVICES– CONT'D**

**SECTION 4 – “DIRECT INWARD DIAL (DID) SERVICE” CONT'D**

**4.3 Rates and Charges**

Transport

	Monthly Recurring Charge	Non-Recurring Charge (Waivable on 12 months or greater commitment)
Per DS-1	\$ 350.00	\$ 500.00
Per DS-3 (*)	\$ 3,500.00	\$ 1,000.00

(\*) Fractional DS-3's will incur a proportional fraction of the Monthly Recurring Charge

DID Pricing

Volume Commitment (# of DIDs)	Monthly Recurring Charge (Per DID)	Non-Recurring Charge (Per DID, Waivable on 12 months or greater commitment)	Usage Charge (per inbound minute of use)
None	\$ 1.00	\$ 1.00	\$ 0.0070
1-10	\$ 0.50	\$ 0.50	\$ 0.0050
11-20	\$ 0.25	\$ 0.25	\$ 0.0039
21-30	\$ 0.20	\$ 0.20	\$ 0.0029
31+	\$ 0.20	\$ 0.20	\$ 0.0025

**Effective:** \_\_\_\_\_

## **PART IV – OTHER SERVICES**

### **1. INTRALATA PRESUBSCRIPTION SERVICE**

#### **1.1. General**

- 1.1.1. IntraLATA Presubscription is a procedure whereby a customer designates to the Telephone Company the carrier which the customer wishes to be the carrier of choice for IntraLATA toll calls. Such calls are automatically directed to the designated carrier, without the need to use carrier access codes or additional dialing to direct the call to the designated carrier. IntraLATA presubscription does not prevent a customer, who has presubscribed to an IntraLATA toll carrier, from using carrier access codes or additional dialing to direct calls to an alternative IntraLATA toll carrier on a per call basis. All IntraLATA toll message calls are subject to IntraLATA presubscription.
- 1.1.2. An IntraLATA toll message call is a completed call on the public switched network between the originating location and a terminating location within a given LATA, but outside the local service area of the originating location.
- 1.1.3. All 0- calls, calls to X-XXX-555-1212 or 555-1212, 411, 611, 911, 976 Directory Assistance Call Completion (DACC) calls, are excluded from IntraLATA Presubscription. Calls using the 500, 700, 800 series, or 900 service access codes shall be routed in accordance with the North American Numbering Plan.
- 1.1.4. IntraLATA Presubscription will allow customers to subscribe to a carrier for transport of their IntraLATA toll calls similar to the way that customers now subscribe to a carrier for their long distance calls. Carriers may want to participate as IntraLATA toll carriers.

#### **1.2. The 2 PIC Method**

The 2 PIC method of provisioning ILP allows a customer to presubscribe to an interLATA carrier to handle InterLATA toll calls and to the same OR a different carrier to handle IntraLATA toll calls. (2 PIC method = Primary Inter/IntraLATA carrier).

**Option A:** Customer may select any carrier choosing to provide IntraLATA toll service as the presubscribed carrier for IntraLATA toll calls subject to presubscription.

**Option B:** Customer may select no presubscribed carrier for IntraLATA toll calls subject to presubscription which will require the customer to dial a carrier access code to route all IntraLATA toll calls to the carrier of choice for each call.

**Effective:** \_\_\_\_\_

## **PART IV – OTHER SERVICES**

### **SECTION 1 – INTRALATA PRESUBSCRIPTION SERVICE – CONT'D**

#### **1.3. Rules and Regulations**

- 1.3.1. Customers of record will retain their current dialing arrangements until they request that their dialing arrangements be changed. Customers of record or new customers may select either Options A or B for IntraLATA Presubscription. Customers may change their Option and/or their presubscribed IntraLATA toll carrier at any time subject to charges specified below.
- 1.3.2. New customers will be informed that the Telephone Company will provide education materials explaining the advantages of an InterLATA PIC freeze of their chosen carrier and explain to those customers who have already frozen their InterLATA PIC that a similar freeze is available to the IntraLATA side.

#### **1.4. Application of Charges**

- 1.4.1. Customers will be allowed to make their initial PIC free of charge. After the initial PIC, charges will be levied for each subsequent change of IntraLATA PIC, as set forth below. New local service customers will be asked to select a carrier(s) for their IntraLATA toll and interLATA calls subject to presubscription at the time they place an order with the Company for local exchange service. If the new customer is unable to make a selection, at that time, the new customer will be provided with informational materials. The materials will explain where a list of the participating carriers and their telephone numbers is published and how to obtain the list, and explain the process and availability of an ILP PIC freeze.
- 1.4.2. A new or existing customer has the option to effect a PIC change by calling the chosen ILP carrier directly. The chosen carrier shall complete the PIC change by contacting the Company and the chosen carrier shall observe the current rules for verification. If the customer fails to affirmatively choose a carrier, the customer's InterLATA toll carrier will be assigned to carry all customer's IntraLATA toll calls which are not prefaced by 10-XXX or other access dialing arrangements.
- 1.4.3. The new customer will also be informed that the Company will assess the IntraLATA Presubscription Change Charge for any selections made after their initial selection and that until such a selection is made, the customer will be required to dial a carrier access code to route all IntraLATA toll calls.
- 1.4.4. After a customer's initial selection for a presubscribed IntraLATA toll carrier, for any change thereafter, an IntraLATA Presubscription Change Charge, as set forth below will apply.

Effective: \_\_\_\_\_

**PART IV – OTHER SERVICES**

**SECTION 1 – INTRALATA PRESUBSCRIPTION SERVICE – CONT'D**

**1.5. Non-recurring Charges**

- 1.5.1. IntraLATA Presubscription Change Charge – Per business or residence line, trunk, or port – Initial line, trunk or port = \$5.00.**
- 1.5.2. When a customer simultaneously requests a change to their InterLATA carrier and their IntraLATA carrier, only one PIC charge will apply.**
- 1.5.3. No PIC charge for ILP selection will be levied against a customer during a new installation of phone service.**

**Effective:** \_\_\_\_\_

**PART IV – OTHER SERVICES – CONT'D**

**2. SWITCHED INTRALATA/IN-STATE EXCHANGE ACCESS**

**2.1.** The Company's switched" access service is available to wholesale customers (e.g., carriers, Customers, ILECs, ITCs, and others) for their use in furnishing their services to end users, including toll calls to and from different Company locations, among them end offices (including end users), tandems, and the locations of other carriers. Total rates for these calls include local switching (and for the termination of calls at a Company Intercept operator or recording), transport, facilities, and tandem switching if the call passes through a Company tandem switch or a switch the functions as a Tandem switch and/or serves a geographic area equivalent to an ILEC tandem switch. Should a carrier's end user customers avail themselves of SIGNAL POINT's IntraLATA toll access services, the carrier serving those end-user customers will be deemed to have consented to purchase the service and be held responsible for payment of respective rates contained below for use of those services.

**2.2. Time Periods:** No time periods (e.g., peak/off peak) apply for network services (e.g., Intrastate Toll and IntraLATA Switched Access).

**2.3. Local Switching**

**2.3.1.** The Local Switching rate element is charged for the functions necessary to complete the transmission of Switched Access communications to and from the end offices served by end office functionality.

**2.3.2.** The primary functions included in this rate element are: (i) The common switching functions associated with providing Switched Access origination or termination; and (ii) The Trunk Side arrangements which terminate common transport facilities at the location where local switching functions are performed.

<u>Service Category (Per Access Minutes of Use)</u>	<u>Rate \$</u>
Originating:	\$0.015600
Terminating:	\$0.015600
<u>800/888/900 Access (Per Access Minute of Use)</u>	
Originating:	\$0.022500
Terminating:	\$0.022500

**Effective:** \_\_\_\_\_

**PART IV – OTHER SERVICES – CONT'D**

**SECTION 2 – “SWITCHED INTRALATA/IN-STATE EXCHANGE ACCESS” – CONT'D**

**2.4. Local Transport**

2.4.1. Local transport provides the transmission facilities between the Company's customer premises or collocated interconnection location and the Company's end office switch(es) where the customer's traffic is switched to originate or terminate customer's communications.

2.4.2. Local transport is comprised of a Local Transport Termination rate and Local Transport Facility rate. Both the Local Transport Termination and Local Transport Facility rates are billed on a per-access-minute basis.

**2.4.3. Local Transport Termination**

<u>Service Category (Per Access Minutes of Use)</u>	<u>Rate (\$)</u>
Originating:	0.00090720
Terminating:	0.00090720
<u>800/888/900 Access (Per Access Minute of Use)</u>	
Originating:	0.000647
Terminating:	0.000647

**2.4.4. Local Transport Facilities**

<u>Service Category (Per Access Minutes of Use)</u>	<u>Rate (\$)</u>
Originating:	0.00040
Terminating:	0.00040
<u>800/888/900 Access (Per Access Minute of Use)</u>	
Originating:	0.000064
Terminating:	0.000064

**2.5. Tandem Switching**

<u>Service Category (Per Access Minutes of Use)</u>	<u>Rate (\$)</u>
Originating:	0.00050
Terminating:	0.00050
<u>800/888/900 Access (Per Access Minute of Use)</u>	
Originating:	0.00050
Terminating:	0.00050

Effective: \_\_\_\_\_

**PART IV – OTHER SERVICES – CONT'D**

**SECTION 2 – “SWITCHED INTRALATA/IN-STATE EXCHANGE ACCESS” – CONT'D**

**2.6. Chargeable Optional Features**

**2.6.1. 800/888 Database Access Service**

**2.6.1.1. 800/888 Database Query Charge**

The basic query charge is assessed the customer based on the query of the 800/888 + NXX+XXXX number dialed and /or delivered to the customer in connection with 800/888 Database Access Service. 800/888+NXX+XXXX calls delivered to the customer are based on information derived via queries to the 800/888 Database.

**2.6.1.2. 800/888 Database Access Service**

<u>Service Category</u>	<u>Rate Element</u>	<u>Rate</u>
Customer Identification Charge	Per Query	.010

Effective: \_\_\_\_\_